



St. Louis Regional User Group
September 6, 2018

Agenda

Kindly hosted by: Express Scripts, 8455 University Place Drive, St. Louis, MO 63121

- 8.30am** **Arrivals**
- 8.45am** **Welcome and Introductions**
RUG Advisory Committee (30 mins)
- 9.15am** **What's Trending at Fusion**
Hear the latest news and events from Fusion and learn more about available community events and resources including RUGS, Solutions, Fusion Central, and Fusion Academy.
Christopher Mahoney, Fusion Risk Management (30 mins)
- 9.45am** **Customer Spotlight – Implementing Enterprise Communities at Mastercard**
Cindy Backer, Mastercard (55 mins)
- 10.40am** **Networking Break (25 mins)**
- 11.05am** **Discover What's Possible with Fusion**
Learn how to leverage existing features and capabilities to help evolve your program and be more effective and efficient.
Riddhi Patel, Fusion Risk Management (60 mins)
- 12.05pm** **Networking Lunch (45 mins)**
- 12.50pm** **Group Spotlight Discussion (Topics of your choice)**
All attendees (55 mins)
- 1.45pm** **Networking Break (15 mins)**
- 2.00pm** **Fall Release Preview**
Learn about new innovations and capabilities coming up in the next release.
Riddhi Patel, Fusion Risk Management (45 mins)
- 2.45pm** **Planning for the next RUG Meeting**
RUG Advisory Committee (15 mins)
- 3.00pm** **Closing Comments**



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Additional Information**

Meeting Location:

Meeting will be held at Express Scripts, 8455 University Place Drive, St. Louis, MO 63121

Security Check-In:

For safety and security measures, please be prepared to show valid photo ID for entrance to the building.

Breakfast and Lunch:

Breakfast and lunch are provided at no cost to attendees. If you have any dietary restrictions, please email fusionrugs@fusionrm.com.

What to bring with you:

We encourage each attendee to bring some content with them to share with the group:

1. An accomplishment in your program that you are extremely proud of:
 - a. a new process you designed to become more efficient;
 - b. a new capability you developed on the Fusion Framework System;
 - c. a solution to a challenge you were faced with.

2. A problem or challenge you are facing or struggling to resolve:
 - a. specific to your program;
 - b. specific to your organization or industry;
 - c. specific to your implementation of the Fusion Framework System.

Future Meeting Schedule:

12/06/2018	Washington University
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Express Scripts – HQ2
8455 University Place Drive
St. Louis, MO 63121



Directions to Express Scripts HQ2

From I70 Westbound – take Florissant Road Exit 240, right on Florissant Road, then right on University Place Dr.
From I70 Eastbound – take N. Hanley Exit 240 to Florissant Road, then left on Florissant Road, then right on University Place Dr.

Take 1st right and right again into Visitor Parking. Sign in at Security Desk and someone will escort you to Meeting Room L40